Wood Buffalo Home

Quarterly Tenant Newsletter

Vol: 8 Issue #2 Summer 2020

Canada Day Festivities

The Regional Municipality of Wood Buffalo, the Regional Recreation Corporation of Wood Buffalo and the Multicultural Association of Wood Buffalo have joined together to plan a vibrant celebration of Canada Day, that follows the public health guidelines related to Covid-19.

Due to provincial public health orders restricting the size of public gatherings, many of the annual community events celebrating Canada Day are transitioning to virtual formats or being replaced with new, fun, and safe ways for families and individuals to honour this important date. The group is collaborating on the festivities and a full schedule of events can be found at **www.rmwb.ca/canadaday.**

Administration Office Reopening

As part of our Phase Two Re-entry Plan, we are pleased to announce that our Administration Office in the Provincial Building has reopened to service our clients by appointment only. There will be strict protocols in place to ensure the safety of our staff and clients:

- The Provincial Building is not open to the public at this time. In order to access our office tenants will be required to phone the office number, **780-799-4050** to advise that they have arrived for their appointment.
- Tenants/Clients will be seen by appointment only. Do not come to the Provincial Building unless you have made an appointment first. Only show up for your scheduled appointment time.
- Tenants will not be permitted to make an appointment unless they can answer the following questions successfully:
  - they do not have a cough,
  - they do not have a runny nose,
  - they do not have a fever,
  - they are wearing a mask to the appointment.
- Anyone who cannot satisfy those requirements will be asked to reschedule for a later date when they can. If you show up for an appointment and you are showing signs of the symptoms listed above or you are not wearing a mask, you will not be granted access to the office.
- Appointments are limited to two (2) persons per family/appointment. If you show up for your appointment and there are more than two people in your party, you will not be permitted access to the office. This includes young children attending with adults.

RentCafé Bulletin Board and Social Media:

Have you liked us on Facebook yet? Visit @WoodBuffaloHousing today and like us to stay in-the-know on all of the latest information for WBH tenants, including promotions, contest updates, office hours, etc. You can also check out the Bulletin Board in the RentCafé Resident Portal. Sign up and stay informed!

Office Hours:

The Administration Office is open Monday – Friday from 8:30 a.m. – 4:00 p.m. by appointment only.

Our office will be closed on the following statutory holidays:
July 1 – **Canada Day** • August 3 – **Heritage Day** • September 7 – **Labour Day**

Summer Tips for Tenants:

Barbecue season is here, and the Fire Prevention Branch wants to remind tenants of the National Fire Code – 2019 Alberta Edition (NFCAE) and Alberta Gas Regulations as referred to under the Alberta Safety Codes Act. Please be advised that Regional Emergency Services will invoice building owners and property management companies a minimum cost-recovery emergency response fee of $1500 for any incident that is the result of a barbecue installed in contravention of the NFCAE. WBH will bill this amount back to the tenant of that unit if they are found in violation.

If you require any further information, please contact the Fire Prevention Branch at **780-792-5519.**

CAUTION! Watch for Kids

Now that the days are longer and warmer and the end of the school year is around the corner, please be aware of children running and playing outside. Please drive slowly through parking lots and around playgrounds. Also watch for young children darting out in front of cars.

Pet Respect

Please remember that all dogs must be on a leash when on public property, the only exception is at off-leash dog parks. Keep your dog safe by ensuring they are leashed and help keep our community clean by picking up after them. If you notice an issue involving pets, please call the RMWB Bylaw Services Complaints Line at **780-762-5858.**

Smoke Outside

Smoking is **NOT** permitted in your units, on your balconies, or inside the building. Smoking of any substance (tobacco, cannabis, etc.) must only take place in designated areas.

Apartment Residents Please Note:

Apartment balconies need to remain free of garbage and debris. Garbage kept on balconies creates a fire hazard.

Those who do not comply and put garbage on their balconies, will be fined.

If you have any questions about what is allowed to be stored on your balcony, please contact us at **780-799-4050**.
Thank you for your attention to this matter.

Before leaving on Vacation this Summer...

Call **780-799-4050** if you plan to be away for an extended period of time • Hold your mail and newspapers • Clear out the fridge of anything that may spoil while you're away • Water your plants • Take out the garbage • And don't forget to lock your door!

Summer Noise

Enjoying the warmer weather and longer days? Out and about more? Keeping later hours? You may not realize it, but you, your children, or your guests may be disturbing other tenants. Please be respectful of your neighbours — everyone isn't on the same schedule as your family. If there is a noise disturbance in your area, you can call the R.C.M.P. or City Bylaw.

Window of Opportunity

Do not leave lower windows open to cool your home. Don't give criminals an opportunity to break in on hot nights.

What's Happening in Wood Buffalo

Newcomer Interagency Welcome Centre

A one-stop-shop for newcomers in Wood Buffalo to be connected with organizations that cater to their needs.

WHAT DOES THE WELCOME CENTRE DO?
- Listens to clients' needs, and matches them with appropriate services in the community,
- Sets up appointments with support services on behalf of clients,
- Eliminates frustrations experienced by newcomers when they are trying to find the services in the community that they need.

We are located on the 2nd floor of the Wood Buffalo Regional Library. Visit us, have some tea, and get to know more about the programs and services offered in your new hometown!

Welcome Centre Hours:
Monday: 12 p.m. - 5 p.m. • **Tuesday:** 9 a.m. - 5 p.m.
Wednesday: 9 a.m. - 5 p.m. • **Thursday:** 12 p.m. - 5 p.m.
Friday: 9 a.m. - 5 p.m. • **Saturday & Sunday:** CLOSED
Phone: 587-536-0216

Alberta Health Services Walk-In clinic

Offers free addiction and mental health services for anyone:
Located: Downtown at 10217 Queen Street.
Monday to Friday: 9:00 a.m. to 9:15 p.m.
- No appointment required
- No Alberta healthcare card needed
- Interpreters / Translation services available
For more information call: 780-793-8360 or 1-844-777-6138 (Toll free)

The Art of Conversation

ARTS COUNCIL WOOD BUFFALO
St. Aidan's Society

We are looking for Seniors & Elders (60+) to create art with local artists!

How It Works

1. Register your interest with Arts Council
2. Arts Council partners you with an artist
3. You both engage in a video or phone call conversation
4. The artist creates new art, using the conversation as their inspiration!

OPTIONAL: You may also create a new art piece.
Arts Council will provide the art supplies *for free!*

Register Your Interest

By emailing **Luay** at **luay@artscouncilwb.ca**
or by phone to 587-674-1625 extension 102

Wood Buffalo Regional Library

Online registration is here! Patrons can register for all summer programs requiring registration via wbrl.ca/events. Here are some of the upcoming programs:

Summer Reading Competition

July 2 - August 23
Every RMWB resident is eligible to register for our Summer Reading Competition and have the chance to win prizes! We have 3 age groups: newborn-5 yrs, 6-12 yrs and 13 yrs+.

Imagineers (Newborn - 5 yrs)

Tuesday-Saturday, 10:30 a.m. - 11:30 a.m.

Imagine: Cuisine (1 - 3 yrs)

Tuesdays, 10:30 a.m. - 11:30 a.m.

Imagine: Stories in the Park (Newborn - 5 yrs)

Wednesdays, 10:30 a.m. - 11:30 a.m.
Wednesday morning we'll be visiting a park around town to sing, dance, and read in the sun!

Park Locations

July 3 - Simon & Lucas Park (Abasand)
July 10 - Helen Pacholko Park (Thickwood)
July 17 - Greely Road School Park (Gregoire)
July 24 - Syncrude Athletic Park (Timberlea)
July 31 - Fort City Playworld (Gregoire)

Imagine: Animals (3 - 5 yrs)

Thursdays, 10:30 a.m. - 11:30 a.m.

Imagine: Baby Beginnings (Newborn - 1yr)

Fridays, 10:30 a.m. - 11:30 a.m.

Imagine: Reading (Newborn - 5 yrs)

Saturdays, 10:30 a.m. - 11:30 a.m.

Summer Club (6 - 8 yrs)

Tuesday-Friday, 1:30 p.m. - 3:00 p.m.

Adult Summer Paint Night (18+)

Tuesday July 30, 6:00 p.m. - 8:00 p.m.

Meadow Creek Clubhouse is available to all WBH tenants for special events and occasions.

For information on cost to rent and availability please contact **780-750-0085** or **mcvcondo@shaw.ca.**

Hours of operation are Monday to Friday, 5 p.m. to 6 p.m. Saturday 11 a.m. to 1 p.m. Closed Sundays.

LINC

The LINC Office is closed until July 8, 2020 and from July 16 – July 31. We will not return emails during this time. LINC classes will start in September 2020. LINC classes will be ONLINE and you will need:

• **internet access • a computer/tablet or a smartphone**

Only permanent residents and convention refugees can take LINC classes. To take LINC class, apply here: **https://forms.keyano.ca/Student-Services/LINC-Application-Form.**

Refer a Friend – New 2020 Tenant Referral Program

Are you a current tenant of Wood Buffalo Housing? Do you know someone looking for housing in Fort McMurray? Did you know that every person that you refer to live with us could earn you a credit of half month's rent if they sign a one-year lease?

Refer up to 12 friends or family and you could be living six-months rent-free!!

– Referring tenant must be a current tenant and have an account in good standing to be eligible for the program.

– Referring tenant must be listed on the new application at the time of signing.

– Referring tenant will receive the equivalent of half a month's rent credit applied to their account for every new tenant they refer.

– The new tenant must sign a one-year lease and there is a limit of 12 referrals per year, per lease agreement.

Call **780-799-4050** for more information. Housing applications can be downloaded at::

https://wbhousing.ca/about/application-forms/.

If you have an After Hours Emergency please call 780-799-4050

Emergency items include:

No Heat • Flood • Sewer backup

For police/fire/ambulance — any situation involving immediate threat to person or property, **Call 911**